

# ARON JUNGER

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## SUMMARY OF QUALIFICATIONS

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- Talented Chief Information Officer with a broad range of experience in operations, technology, logistics, contract negotiations, vendor management, regulatory compliance, process improvement, purchasing, resource optimization, cost control and growth anticipation.
- Extensive experience overseeing and growing businesses, including a \$200 million company with multiple locations; creates, maintains and manages significant infrastructures with thousands of assets and users.
- Thorough and creative thinker; identifies opportunities and implements strategies to increase productivity and profitability while reducing risks and errors.
- Builds and manages cohesive teams.
- Collaborates with leadership, staff, clients and vendors for optimal service.

## CORE COMPETENCIES

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|---------------------------|---------------------------------|---------------------------|
| ▪ Operations Optimization | ▪ Problem Resolution            | ▪ Mergers & Acquisition   |
| ▪ Strategic Visionary     | ▪ Process Improvement           | ▪ Passion for Improvement |
| ▪ Effective Collaboration | ▪ Stakeholder Alignment         | ▪ High Standards          |
| ▪ Complex Coordination    | ▪ Consistent Quality & Accuracy | ▪ EOS                     |

## PROFESSIONAL EXPERIENCE

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### **PRESTIGE HEALTHCARE GROUP, Montvale NJ (HOLDING COMPANY OF COMMUNITY, ELITE, PRIORITY, BROADWAY) 2017 – 2023** **CIO**

Critical c-suite executive for a holding company for Home Care agencies focused on strategic growth initiatives such as acquisitions, technology optimization, advancement/development, data warehousing, analytics and process optimization.

- Proactively implemented efficiencies allowing for increased security and productivity while reducing risk.
  - Implemented SSO and MFA across the board for greatly enhanced usability and security.
  - Led EHR permission system overhaul project for improved compliance, support and stability.
  - Spearheaded and executed EHR selection and Proof of Concept as well as PDN EHR migration.
- Deployed appropriate EHR system to newly acquired companies.
- Cultivated EHR C-suite relationships yielding dramatically improved service, support and stability; went from an average of 45 high-level escalations weekly to 0-2 per week.
- Performed due diligence for M&A and managed process through integration conclusion; designed and implemented the new company's technology infrastructures.
- Successfully integrated acquired agencies allowing Prestige to grow its existing census as well as acquiring the "know how," contracts and licenses to expand its service offerings.
- Cleaned up, secured and streamlined websites for seven plus sister companies.
- Oversaw Monday.com, SmartSheets and Salesforce build out and management; responsible for phone system optimization, standardization and management.
- M&A Steering Committee member.

### **SHIEL MEDICAL LABORATORY, Brooklyn, NY 1999 – 2017** **CIO/Senior Director of Information Technology**

Facilitated successful business operations for a fast growing medical laboratory with more than 20 locations and 700 plus employees.

- Oversaw growth of technical infrastructure to over 400 PCs, 50 servers, 35 applications and 25 internet circuits (starting out with 12 PCs, 1 server/application and no email, Internet or network).
- Enabled successful services to over 8,000 patients daily (up from 600 in 1999).

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- Created company network, intranet, remote disaster recovery site and business continuity plan, firewall, web, network and data security, access control and robust off-site back-up.
- Collaborated with internal departments on process creation, operational procedures and optimally leveraging technology to reduce expenses, errors and staffing costs while increasing productivity and profits.
- Increased productivity, retention and acquisition of new clients by implementing high quality and valuable services:
  - Facilitated fast, effective and secure electronic access of data from anywhere.
  - Reduced staff, storage needs and errors by implementing document imaging.
- Excelled at compliance with NYS Department of Health, Medicare, HIPAA, Joint Commission and CAP Certification requirements, reducing liability and risk.
- Planned and orchestrated the relocation of company's 24/7/365 facilities across town:
  - Handled facility architecture, construction, logistics, mission-critical equipment relocation and employee preparation; designed new state-of-the-art data center.
  - Resumed production within 4 ½ hours of scheduled shutdown.
- Restored operations on backup services within several hours after Super Storm Sandy despite the loss of all city infrastructure for 3 plus weeks.
- Identified and installed high quality, innovative and reliable software and systems to allow for critical services and product offering:
  - Researched, tested and analyzed system and vendor options; generated RFPs and negotiated contract terms.
  - Partnered with vendors for seamless installation, conversion and maintenance.
- Successfully migrated to new LIS (Laboratory Information System):
  - Negotiated contract, procured, installed and maintained all necessary new servers and infrastructure.
  - Managed needs and wants lists, employee training and client migrations.
  - Retained 100% of clients despite the migration.
- Oversaw the development, support and outsourcing of Client Systems Department; configured, installed and supported systems at 300 plus client locations allowing secure access and communication.

## EDUCATION

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**TOURO COLLEGE**, Brooklyn, NY **1998**  
Bachelor of Arts and Sciences – Management Information Systems, Magna Cum Laude

## COMMUNITY INVOLVEMENT

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**RCCS CHARITY LAKEWOOD AVS TEAM CAPTAIN** **2018 – Present**

- Three time ice hockey champion, top three fundraiser every year.

**ARON'S HOCKEY**, Lakewood NJ **2012 – Present**

- Founded and manage adult ice hockey league - the largest year-round orthodox league in the country.

**BM KOL ARYEH**, Lakewood, NJ **2020 – Present**

- Responsible for safe facility reopening post COVID.
- Reorganized 15,000 book collection, expanded and updated furniture.

**BAYIT LEPLEITOT – GIRLS TOWN**, Jerusalem, Israel **1994 – Present**

- Local liaison for 400 bed orphanage.

**YTE ELEMENTARY SCHOOL**, Lakewood, NJ **2006 – 2009**

**Co-General Contractor/Treasurer**